



As the COVID-19 pandemic spreads, the world around us is changing rapidly. Our first thoughts are for the safety and well-being for members of our community. We understand that the impacts will be far reaching, affecting everyone's normal lifestyle, their health, and creating economic hardships. As we are concerned that some will be suffering and may worry about paying their utility bills until businesses reopen, Smyrna's Town Council has taken the following actions to help out our community members.

- We have reduced our water, sewer, and electric rates for the April and May bills.
- We are not going to assess late fees or perform disconnects until after June 1st.

Complying with the Governor's orders and to maintain social distancing, The Town has implemented changes to how we conduct business and meetings.

- Our doors are temporarily closed to visitors.
- We have reduced our staffing levels to minimize the potential impact of the virus. Everyone is still working, just in shifts on different days.
- The public can participate and/or watch Town Council and Planning & Zoning meetings via teleconference and/or live stream on our website.
- We will continue to provide essential services such as electric, water, sewer, and trash.
- Yard waste collection continues, but may take a little longer to be picked up. We appreciate your patience.
- All group park activities such as basketball, soccer, etc are not allowed in Town of Smyrna parks and it is highly recommended for the safety of all that residents refrain from using the playground equipment

Monthly bills will still be mailed and due for a payment. If you cannot pay in full, it is still strongly recommended that you pay something towards your balance. If you don't pay until after the June 1st date, you would be looking at paying three (3) months of bills by the June due date.

Please keep in mind that The Town also has bills to pay and we are hoping that those who can pay their bills in full, or even partially, continue to do so. This will allow us to continue doing what we can for residents such as collect yard waste, handle emergencies like sewer back up, road issues, answer phones and emails, and so much more.

If someone is in need of further assistance, or to make other payment arrangements, please contact our business office at (302) 653-9231. There are also other ways of interacting with the Town via our website at: www.smyrna.delaware.gov, and please follow us on Facebook for updates.